



Improving lives THROUGH
supports and services
THAT FOSTER self-determination.

Champions of Employment

Exploring Transportation Options



Promoting Employment First

Who's in the Audience?

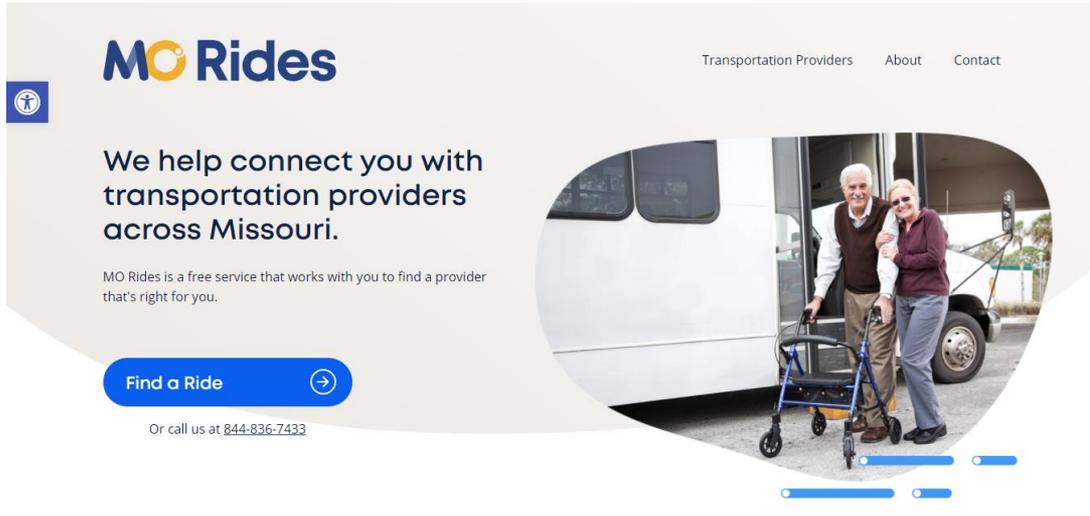


Poll Question #1

What is your role?

- Support Coordinator
- Service Provider
- Regional Office Employee (UR, PR, CLC, SDS, AD, etc.)
- Other State Employee (VR, DHEWD, DBH, RSB, etc.)
- Individual/Family Member
- Other

Today's Topic - Transportation



MO Rides

Transportation Providers About Contact

We help connect you with transportation providers across Missouri.

MO Rides is a free service that works with you to find a provider that's right for you.

[Find a Ride](#)

Or call us at 844.836.7433



RideKC | Find schedules, bus trackers and online store at RideKC.org



Transit Initiatives

Read about major initiatives including MAX bus rapid transit, Streetcar, Trolley Track Trail and more.

[Read More](#)

- NEWS**
- [KCATA Unveils Zero-Emission Buses Sponsored By Evergy](#)
 - [Newly Appointed KCATA Board Members Attend March Meeting](#)
 - [KCATA Awarded Certificate Of Achievement For Excellence In Financial Reporting](#)
 - [KCATA Board of Commissioner Elects New Officers; Adds Two New Appointees](#)
- [More News](#)
- TRANSIT INITIATIVES**
- [One RideKC Initiative](#)
 - [RideKC Next](#)
 - [Prospect MAX](#)
 - [North Oak Study](#)
 - [Freedom On-Demand](#)
- [More Transit Initiatives](#)

Perception Check



Poll Question #2

How much do you know about MO Rides?

- Never heard anything about it
- Know about it, but have never used it
- Know about it & have used it some, but it has been awhile – or use it occasionally, but nothing frequently
- Use it all the time & always share this resource with others

MO Rides



MO Rides

Presentation - Missouri Department of Mental Health

Chad Eggen, Boonslick RPC – MO Rides

June 9, 2021



Who We Are



MO Rides connects individuals in need of transportation assistance with providers best able to meet their unique needs.

- **By phone: 844-836-7433**

- **By email:**

- **findaride@morides.org**

MO Rides partners with organizations and communities across the state to help build the capacity for transportation coordination at the local, regional, and state level.

Mobility Management



Mobility Management is...

Coordinating rides with transportation providers,

Improving access and reducing costs for providers of transportation and riders,

Forming partnerships with regional and local agencies, employers, and other stakeholders to provide more choices,

MO Rides GOALS: Assist people with Transportation Barriers or Challenges,

Find affordable transportation options,

Check on people to ensure rides were found,

Engage riders, funding agencies, and providers and expanding MO Rides to all regions of the state.

What We Do



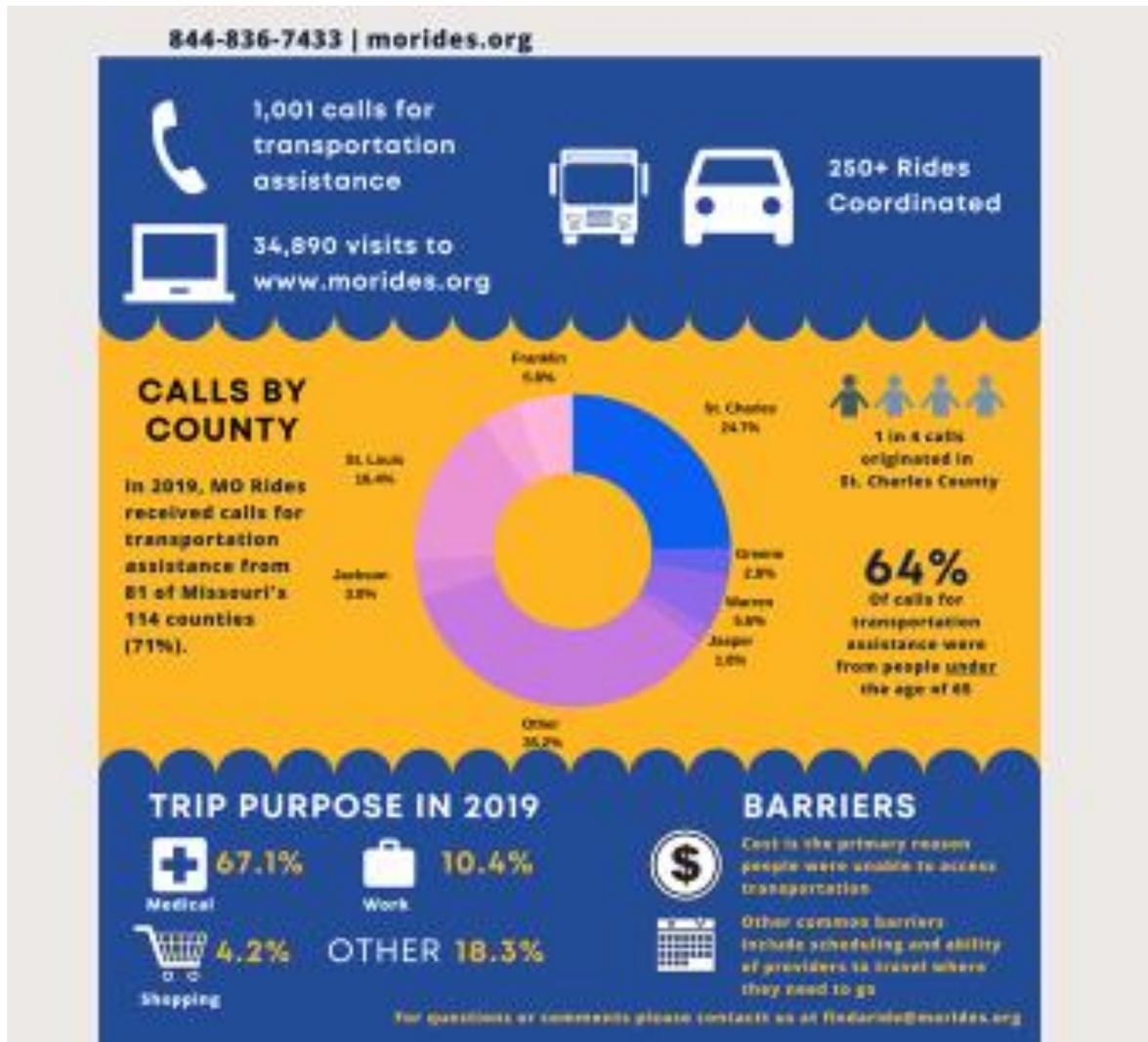
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MO Rides 2019 Snapshot



Unmet Funding Needs

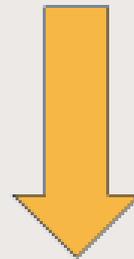
- According to MoDOT's 2019 Citizen's Guide to Transportation Funding in Missouri, there is \$80 million in unfunded, high-priority multimodal transportation needs annually.

2017 MO per capita spending on transit compared to surrounding states, 2019 AASHTO Report

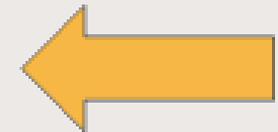




Let's talk about



COORDINATION



What is Coordination?



**Coordination is achieved when
“multiple entities work together in
delivering one or more components of
a transportation service”**

- National Center for Mobility Management

Levels of Integration



Communication

Sharing information—
acting independently, but
establishing a regular
forum for communication
as opportunities arise.

Coordination

Acting jointly (on an
informal basis) —
working together on
selected functions by
non-binding action.

Collaboration

Acting jointly (on a
formal basis) —
working together on
selected functions by
binding action (e.g. a
memoranda of
understanding).

Consolidation

Total Integration —
merging selected (or all)
functions by mutual
consent and legal
transfer to a single legal
entity.



The Benefits of Coordination

- According to the **Federal Transit Administration**, coordinated transportation can:
 - Improve overall mobility within a community
 - Particularly when human service agencies are each providing transportation for their own clients
 - Eliminate inefficiencies that result from a multiplicity of providers
 - Help stretch the limited (and often insufficient) funding and personnel resources of these agencies through greater efficiency
 - Lead to significant reductions of operating costs (per trip) for transportation providers

The Results of Coordination



“In communities where coordination is made a priority, citizens benefit from more extensive service, lower costs, and easier access to transportation.”

Coordination Case Studies



The LINC

- Support from Lincoln County has allowed for demand response public transportation since the early 2000s along with providing transportation to and from medical appointments in St. Charles & St. Louis for \$10 roundtrip.



Tri-County Transit

- Investing SB40 funds from Camden County Developmental Disability Resources into the local OATS system allowed for the creation of a deviated fixed-route public transit service for the Lake area.
 - ↑ 270% increase in ridership on OATS in Camden County between 2016 and 2019
 - ↑ 8% increase in sales tax revenue in the city of Lake Ozark

How to Use MO Rides – Step 1



Finding a Ride through the MO Rides website: www.morides.org



Click on Find a Ride

How to Use MO Rides – Step 2



Finding Transportation Options on www.morides.org

Search Transportation Providers in Missouri

Search for the perfect provider in our online database.

Need Help?
Call Us at: 866-836-1133

Select Your County

Or use zip/postal location to find nearby providers.

Or view a map of Missouri to select your location.

Keyword or Transportation Provider Name

Types of Transportation Needed

Volunteer Taxi/Rideshare Specialty Medical Public Transit

Other

Wheelchair accessible transportation? Yes

Search for Transportation Providers

Need Help?
Call Us at: 866-836-1133

How to Use MO Rides – Step 3

Select Your County...every one in Missouri is listed and providers are updated weekly

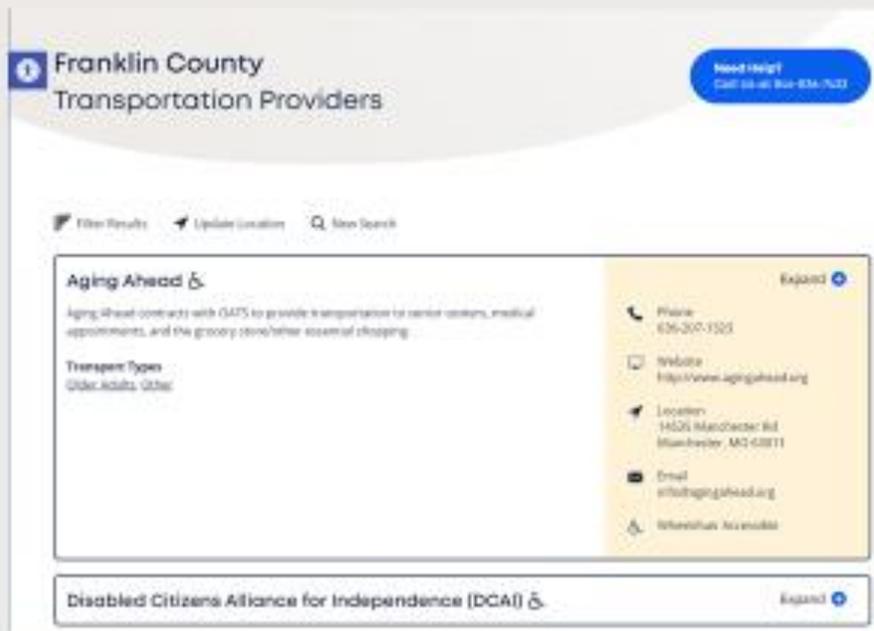


The screenshot shows the 'Search Transportation Providers in Missouri' web page. At the top left is a blue icon with a white 'i'. The title is 'Search Transportation Providers in Missouri' with a subtitle 'Search for the perfect provider in our online database.' In the top right corner, there is a blue button that says 'Need Help? Call Us at 844-836-7433'. Below the title is a dropdown menu labeled 'Select Your County' with a blue arrow icon on the right. Underneath the dropdown are two instructions: 'Or [use my current location](#) to find nearby providers.' and 'Or [view a map of Missouri](#) to select your location.' Below these instructions is a text input field labeled 'Keyword or Transportation Provider Name'.

Or Click on Use my location

How to Use MO Rides – Step 4

Finding Transportation Options



The screenshot shows a search results page for Franklin County Transportation Providers. At the top, there is a header with the text "Franklin County Transportation Providers" and a blue button that says "Need Help? Call us at 800-834-7522". Below the header, there are three icons: a filter icon, an "Update location" icon, and a "New Search" icon. The main content area displays two provider cards. The first card is for "Aging Ahead" and includes a description of their services, a list of transport types (Senior Adults, Other), and contact information (Phone: 636-207-1525, Website: http://www.agingahead.org, Location: 1426 Manchester Rd, Manchester, MO 63111, Email: info@agingahead.org, Website: www.agingahead.org). The second card is for "Disabled Citizens Alliance for Independence (DCAI)".

Franklin County Transportation Providers [Need Help? Call us at 800-834-7522](#)

[Filter Results](#) [Update location](#) [New Search](#)

Aging Ahead [Expand](#)

Aging Ahead contracts with GATS to provide transportation to senior centers, medical appointments, and the grocery store/other essential shopping.

Transport Types
Senior Adults, Other

Contact Information:

- Phone: 636-207-1525
- Website: <http://www.agingahead.org>
- Location: 1426 Manchester Rd, Manchester, MO 63111
- Email: info@agingahead.org
- Website: www.agingahead.org

Disabled Citizens Alliance for Independence (DCAI) [Expand](#)

Let's Try Out Those Steps



www.morides.org

Works best with Google Chrome, Mozilla Firefox, or Microsoft Edge

What if More Help is Needed?



Thank you!

MO Rides



Questions? Call or contact a Mobility Coordinator

Monday-Friday

8:00am-4:30pm

findaride@morides.org

Toll free (844) 836-7433



Taking a Closer Look at Public Transportation



RideKC

We connect people to opportunities

RideKC Kansas City Area
Transportation Authority

Perception Check



Poll Question # 3

How well do you know about your public transportation?

- Don't have public transportation available in my county
- I know it is available, but don't know who provides it
- I know who provides it & how to access it
- I know who provides it, how to access it, may have even used it myself, & have also accessed accommodations when needed

RideKC – family of services

- RideShareKC , BikeShare (Kansas City Bicycle)
- Fixed, Flex and Express/Commuter bus services
- RideKC Microtransit
- RideKC Streetcar and RideKC Bus
- RideKC Freedom Paratransit
 - ADA and non-ADA services
- Accessible programs
- Guaranteed Ride Home programs

Accessible Programs



- Public transportation, the FTA and ADA
- Travel training – individual, group, train the trainer
- Community outreach
- Fares and pass programs
- Partnerships with local agencies
- Paratransit – ADA and non-ADA
 - Eligibility – how determined and the types
 - Rules of the road – what to expect, what not to expect

Tips and tricks



- PCA's
- Planning a bus trip - resources (call centers, mobile apps)
- Navigating the application process (reduced fares and paratransit)
- Scheduling paratransit (or other on-demand services)
- Curb to curb vs door to door
- Riders' code of conduct
- Safety, safety, safety



What if More Help is Needed?

Thank you

Lisa Womack

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Special Thank You



MO Rides

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KC Area Transportation Authority

Lisa Womack

lwomack@kcata.org

Next Month



Continuation of the transportation discussion...

Guest Speaker will be David Hoff from UMASS Boston's Institute for Community Inclusion

Join us at 1:30 on July 14th

Save the Dates

Champions of Employment Webinars

2nd Wednesday of each month

1:30 – 2:30

July 14th

August 11th

September 8th

Don't Forget



- Please answer the survey questions at the end of this webinar.
- You're feedback will be very useful in making these webinars worthy of your time.

Reach Out Anytime



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Improving lives THROUGH
supports and services
THAT FOSTER self-determination.

THANK YOU!